

# Look to the Future with IT Professional Services

[www.infinityinc.us](http://www.infinityinc.us)



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## What are IT Professional Services?

We live in a world where technological change is constant. And with change, comes obsolescence. Floppy disks, dial-up internet, VHS tapes, portable CD players. These are just a few examples of technology we thought would be around for much longer than they were.

When it comes to your organization, computer hardware and software updates are critical to your business performance. But how important is it to stay on top of IT updates to infrastructure such as servers, switches, phone systems, and more?

People tend to think of IT merely as tech support—restarting computers and reconnecting printer ports. IT professional services are so much more than that, encompassing the planning, designing, and implementing required for your technology upgrades and special projects.

It isn't surprising that many SMBs (small to mid-size businesses) are unsure of how often they really need to integrate updates to their IT environment. According to Gartner, [global spending on IT](#) (i.e., computers, telecommunications, software, etc.) will reach over \$1 trillion in 2019.

And 46% of organizations indicated in a recent study that IT services and supplier consolidation was in their top three most-effective cost-optimization approaches. It's that important.

With IT professional services, your organization can go from merely "keeping the lights on" to making the most of what modern technology has to offer.

## Professional Services: Simplify Your Processes to Work Happier

When you think about your internal business processes, are there any aspects of it that frustrate you?

"Messy workflow can lead to unhappy employees which can result in poor customer service, high turnover, and decreased profitability."



The answer is most likely yes.

A messy workflow can lead to unhappy employees, which can result in poor customer service, high turnover, and decreased profitability.

With professional services, your entire IT infrastructure is analyzed from inside out. Your network design, cabling, workflow – all components are looked at by a team of specialists who offer their professional expertise on which IT upgrades and implementation make the most

sense for what you want to achieve. With the right technology in place and a network customized to your exact needs, your processes will become more streamlined. This means your employees can work more productively and be happier.

## More Time for Strategic Planning

If your company lacks in-house IT personnel, or if your IT staff is focused on carrying out more strategic projects, professional services can relieve the workload. Whether you need a quick implementation of a particular system or a large-scale IT overhaul, Infinity professional services can help.

Keep in mind that the best times for IT projects are typically over the summer and at the end of year.

## Our Vested Interest in You

At Infinity, we care about doing things right the first time around. We don't want to waste your time (or ours). And since we measure our success by the success of our clients, we have a vested interest in ensuring the best outcome possible.

For businesses looking to move to the next level with a custom-designed network, IT professional services can help you do it smoothly and successfully. [Tell us the future you envision](#) today.



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